



Catch Problems Before They Scale

Glassbox Anomalies flags unexpected changes in business and technical metrics across your customers' digital journeys. It shows how significant each change is and what affected customers experienced, helping your team prioritize where to act in real time.

KNOW WHAT TO ACT ON FIRST · CATCH PROBLEMS EARLY · SEE WHO IT AFFECTED

The Challenge for Financial Institutions

Conversion dips overnight. Login failures spike after a release. Problems like these come without warning, and by the time someone spots one on a dashboard, customers have already felt it. Most alerts don't help much: they don't say how serious it is or who it hit, so teams lose hours checking chart after chart while the problem keeps growing.

HOW IT WORKS

**01**

Alerts that explain themselves

Every alert shows what happened, where, what was expected and how far off it is, so teams can tell at a glance whether to act.

**02**

See every anomaly in one feed

Significant anomalies from across your Glassbox dashboards, in one chronological feed, so no one hunts chart by chart.

**03**

Drill into the sessions behind it

See exactly when a metric broke from its expected range, then go straight to the sessions of the affected customers.

WHAT IT'S BUILT TO IMPROVE

⚡ Clear priorities

Teams know which changes to act on first, because every anomaly is scored by how significant it is.

⚡ Early awareness

Significant changes across your dashboards get spotted early, not found by chance on a dashboard.

⚡ Impact understood

Teams see what affected customers actually went through, not just that a number moved.

See what Anomalies can catch for you.

Already a Glassbox customer? Ask your account team about early access, even if you've used anomalies before.

New to Glassbox? Request a demo at glassbox.com/get-a-demo